Berlin, Germany

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"Ardent Systems/Software Engineer with over 10 years of experience working in a variety of roles including Networks, Security, Systems, Software, and Architecture."

**Experience** 

### **Undisclosed Blockchain Venture**

Berlin, Germany

SENIOR SITE RELIABILITY ENGINEER

Sep. 2021 - current

To be continued

Container Solutions HEAD OF CUSTOMER RELIABILITY ENGINEERING

Berlin, Germany Apr. 2020 - Sep, 2021

Founded a new business unit, started completely from scratch, built from the ground up

- · Hiring and team development, creation of position descriptions, candidate screening, interview process creation, hiring funnel optimisation, career matrix, and staff review process
- Culture and mission, lead the creation of our team values, mission statement, work guidelines, and other key cultural artefacts
- · Service management, creation of a service definition, development of processes and procedures, setting of performance objectives, etc
- · Development and review of technical standards, lead the creation of our engineering guidelines, technical review processes

**Container Solutions** Berlin, Germany

CLOUD NATIVE TECHNOLOGIST

Jul. 2019 - Mar. 2020

- · Technical leadership through participation in our braintrust process, creation of a tech radar, and knowledge sharing through presentations, blogs, and design docs
- Consulting with key clients to help with various initiatives and problems they're facing
- High value projects for key clients requiring a senior staff member for leadership
- · Mentoring staff through 1:1s, participating in our technical review process, as well as the company emerging leadership program
- · Research and development to evaluate new technologies, implement proof of concepts, and generally stay abreast of changes in our industry

Ververica Berlin, Germany

SENIOR SITE RELIABILITY ENGINEER

Mar. 2018 - Jun. 2019

- · My first significant contribution was to create a Virtual Machine image for VirtualBox, using Packer and Ansible, as a demonstration platform and also for customers to experiment with
- · When I joined the product team there wasn't any tooling around how to build the project. So I implemented reproducible builds using Docker
- · Implemented a robust build pipeline for releasing our software, reducing the lead time from a day to under an hour
- Implemented a lightweight logging service in Golang using gRPC as a proof of concept
- · Company acquired by Alibaba in late 2018

### Rocket Internet SE / Datajet.io

Berlin, Germany Sep. 2016 - Feb. 2018

Jun. 2015 - Aug. 2016

PRINCIPAL SYSTEMS ENGINEER

SENIOR SYSTEMS ENGINEER

· Overhauled the Configuration Management system, increasing the reliability and speed of our deployments

- · Implemented machine base images to drastically reduce start up time when scaling and/or replacing failed instances
- Migrated a large CloudFormation stack (spanning 4 regions) to Terraform, with custom modules for greater re-usability and de-duplication
- · Standardised build tooling around Makefile's, migrated Go vendoring from GoDeps to Glide, and Dockerised the build process to ensure isolation and repeatability
- · Increased platform observability through systematic improvement of the monitoring systems; Prometheus, Elasticsearch, Logstash, and Kibana
- Company acquired by Global Fashion Group in mid 2017

**Atlassian** Sydney, Australia

· Modernised the base image CI/CD pipeline with Packer and Ansible to keep our autoscaling images as up to date as possible

- · Introduced linting and testing for our Ansible playbooks to maintain high code quality and improve reliability
- Established the incident handling procedures and guidelines for On-Call support to standardise how we responded to incidents on our platform
- Implemented the golden signals of observability for increased visibility of the vitals concerning the internal platform our team was running

# PRIOR EXPERIENCE

For any earlier experience, please refer to my LinkedIn profile

# **Education**

## **University of Technology Sydney**

Sydney, Australia

**B.S. IN INFORMATION TECHNOLOGY** 

2004 - 2007

- Information, Classification and Control, Networking 1, Object-oriented Programming, Principles of Distributed Computing, Database Fundamentals, Introduction to Collaborative Systems, Networking 2
- Distributed Computing Architecture, Mobile IP and Wireless LANs, Object-oriented Design, Requirements Engineering, Data Structures and Procedural Programming, Intelligent Agents in Java, Systems Development Project
- IT Experience 1, Preparation for and Review of IT Experience, IT Experience 2, Review of IT Experience
- Distributed Database Programming and Administration, Network Servers, Project Management and Quality Assurance, Data Mining and Knowledge Discovery, Extreme Programming, Information Technology Professional and Society, Strategic Information Technology Planning Project

## **University of Technology Sydney**

Sydney, Australia

DIPLOMA OF IT PROFESSIONAL PRACTICE

- 2006 2007
- Career Management for IT Professionals, IT Professional Experience 1, Work Integrated Learning 1, IT Professional Experience 2, Work Integrated Learning 2
- IT Professional Experience 3, Work Integrated Learning 3, IT Professional Experience 4, Work Integrated Learning 4, IT Experience Reflection

# Skills\_

Agile Methodologies, Containerisation, Distributed Systems, Go, High Availability, Linux, Microservices, Network Architecture,

**Engineering** Network Design, Python, Scalability, Software Architecture, Software Engineering, Solution Architecture, System Architecture,

Systems Engineering, Systems Improvement, Virtualisation

Ansible, Automation Tools, Configuration Management, Continuous Integration and Continuous Delivery, DNS, Data Center,

**Operations** DevOps, Firewalls, Load Balancing, Network Administration, Network Security, Prometheus, Puppet, Routing, SaltStack, Shell

Scripting, System Administration, Terraform, WAN

Other

Amazon Web Services, Cloud Computing, Computer Security, Google Cloud Platform, Jenkins, Kubernetes, Mesos, Microsoft
Azure, Open Source, Release Engineering, Security

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